

Cathedral Shop volunteers

Who

Volunteers who are available during the day on weekdays (or Saturdays); who are able to learn to use the cash till, the card machine and keep written records of sales. A friendly and welcoming manner is essential as part of our hospitality to visitors, and trustworthiness and honesty are required in handling goods and money.

What skills are needed:

To be able to relate well to visitors, to assist at times with the choice of cards or gifts; to use a calculator and give correct change; to be able to learn how to use the card payment machine; to answer general questions about the Cathedral (although detailed knowledge is not required!).

Training:

Training is given on a 121 basis and newcomers will work with an experienced assistant at first.

Role:

To open the shop for visitors and sell the stock; to be a friendly face in the Cathedral and a positive and encouraging presence; to work closely with the welcomers who often help with sales especially re guidebooks; to help ensure that a visit to the Cathedral leaves people feeling welcomed and at home.

Time commitment:

Currently the shop opens 2pm-4pm Monday to Saturday; before Covid, opening was 10am-4pm Monday to Saturday, and we aim to return to those times. The rota is monthly and is flexible. Volunteers offer 2 hour slots on the rota weekly, or more often if available.

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