

Welcomers volunteer role

Who is eligible: welcomers must be a warm and welcoming person, who is available for min 2 hours weekday or Saturday, with a reasonable knowledge of Cathedral layout (where things are) and history.

You need to be competent to assist in the shop with card or cash payments (with training as needed) when there may be no one on duty there;

It is preferable but not essential to be confident to work alone.

What skills are needed:

To be sensitive to visitors' need to chat or have privacy;

To be numerate re shop sales; and confident to use the card machine;

To be willing to learn more about the Cathedral.

Training: occasional meetings of Welcomers team are held with briefings; the Welcomers' training pack is provided to each and is placed at the back of the cathedral. Training in use of shop card machine can be given and is very easy.

Role: to be at the west door and welcome visitors as they arrive, encouraging them to enter and enjoy their visit, to point out the information available and answer queries as needed. During events eg school service or rehearsal, to ask visitors to remain at the back quietly and just look around without disturbing the event. To assisting with tidying the nave after midweek services or events.

Time commitment: time slots are available between 10 and 4 Monday to Saturday, usually a 2 hour slot. Frequency flexible (eg weekly, more or less often)

Contact: Krisi Hillebert at events@llandaffcathedral.org.uk